



Department for Levelling Up, Housing & Communities

Office for Local Government

Launch Metrics

The metrics below will be included at the launch of Oflog.

Adult Social Care	
Number	Metric
1	Quality of life of people who use services - adjusted to account only for the additional impact of local-authority funded social care on quality of life, removing non-service-related factors (underlying health and care needs, gender, and so on) (1B in the ASCOF).
2	Quality of life of carers (1C in the ASCOF).
3	The proportion of people who received short-term services during the year – who previously were not receiving services – where no further request was made for ongoing support (2A in the ASCOF).
4	The proportion of people who use services who find it easy to find information about services (3D (1) in the ASCOF) – to be combined with 5 from 2024.
5	The proportion of carers who find it easy to find information about support (3D (2) in the ASCOF) – to be combined with 4 from 2024.
6	The proportion of requests for support to the LA which result in a service multiplied by the number of requests per 100,000 population.
7	Staff turnover in the workforce (The proportion of directly employed staff in the formal care workforce leaving their role in the past 12 months)
Waste	
Number	Metric
1	Proportion of household waste sent for recycling.
2	Residual (i.e., non-recycled) waste per household (tonnes).
3	Contamination rate of recycling - calculated as estimated proportion that is rejected of total amount of household waste sent for recycling.
Adult Skills (MCA)	
Number	Metric
1	19+ Further Education and Skills Achievements per 100,000 population – including apprenticeships.
2	19+ Further Education and Skills Achievements per 100,000 population – excluding apprenticeships.
3	Proportion of the adult population aged 16-64 with level 3+ qualification.
Finance	
Number	Metric
1	Reserves as a percentage of Net Revenue Expenditure.
2	Reserves as a percentage of service spend.
3	Total Core Spending Power per dwelling.
4	Level of Band D council tax rates.
5	Council tax revenue per dwelling.

6	Social care spend as % of Core Spending Power.
7	Debt servicing as % of Core Spending Power.
8	Total debt as % of Core Spending Power.